

# INFO-Tracker™ Software

Residential property, maintenance & asset management



Successful residential property management companies today are realizing true competitive advantage by optimizing their organizational processes and leveraging technology to: enhance operational activities; base decisions on business performance insight; increase productivity; improve tenant service; and, ultimately, drive profitability.

For nearly two decades, Netintegrity has been helping residential property management companies transform operational data into real business insights about performance, cost control, tenants and service delivery. This cost-effective, comprehensive, easy-to-use and web-enabled solution, provides automated functionality, flexibility, scalability and management controls that allow residential property managers to do more with limited resources.

Reflecting user feedback, and collaboration with the residential property management industry, INFO-Tracker incorporates the unique workflow and business processes of residential management organizations. With INFO-Tracker, property managers derive real business intelligence that helps them optimize business processes, manage day-to-day activities, forecast the future and proactively respond to tenants - the key ingredients to increasing customer satisfaction, market share and profits.

## INFO-Tracker™ Capabilities

### **Comprehensive software for today's residential property managers.**

- Contact management: stores business contact data, documents and e-mails and generates automated lease renewals
- Online tenant ledger access: arrears, payment history, rent and subsidy, security deposits
- G/L, A/R, A/P modules, with 3rd party accounting software integration
- Applicant management: automated waiting list, move ins and transfers and screening
- Cheque creation and printing: including magnetic codes (MICR)

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- Pre-authorized payments: A/R and A/P electronic funds transfers, automated ledger and bank submission files
- Multi-income stream calculations of management fees and automated posting of appropriate charges to tenants and payments to unit owners
- Month-end financial statements and replacement reserve reporting
- Parking and locker management
- Integrated maintenance planning, request and work order system
- 700+ standard reports and graphs and integrated report writer
- Secure, web-accessible, centralized, real-time property and tenant database
- Vacant unit marketing: automated posting to online advertising sites

## Why **Netintegrity**?

Netintegrity is a leading developer of integrated property and maintenance management software. Netintegrity's INFO-Tracker™ and INFO-Tracker™ Web Portal incorporate industry sector specific tools for both frontline staff and management and is the solution of choice for many North American organizations - based on functionality, cost, ease-of-use and flexibility. Netintegrity's loyal customer base, across the property management industry, has come to rely on the increased efficiency, productivity and profitability enabled by sector specific INFO-Tracker solutions, which provide users with the ability to personalize their application usage and gain access anywhere, anytime. Netintegrity delivers superior implementation services, training and customer support, and incorporates customer feedback into research and development to ensure its technology reflects the capabilities, business rules and processes customers need to manage their daily business.



**Netintegrity Inc. - Optimizing the business of property management.**

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