

# INFO-Tracker™ Software

Condominium/HOA property & maintenance management



The growth and competitive nature of the condominium marketplace demand that corporations optimize their organizational processes. By leveraging technology to enhance and automate operational activities, and base decisions on business performance insight, condominium managers today have the opportunity to attain a competitive advantage through better productivity, improved client service and increased profitability.

For nearly two decades, Netintegrity has been helping condominium and HOA management companies, of all sizes, transform operational data into real business insights about performance, cost control, customers and service delivery. This cost-effective, comprehensive, easy-to-use and web-enabled solution, provides automated functionality, flexibility, scalability and management controls that allow condominium organizations to do more with limited resources.

Reflecting user feedback, and collaboration with condominium managers, INFO-Tracker incorporates the unique workflow and business processes of condominium management organizations. With INFO-Tracker, condominium corporations and HOAs derive real business intelligence that helps them optimize business processes, manage day-to-day activities, forecast the future and be more responsive - the key ingredients to increasing customer satisfaction, market share and profits.

## INFO-Tracker™ Capabilities

### **Comprehensive software for today's condominium property managers and HOAs.**

- Owner management: centralized data entry and updates, including automatic tracking of ownership changes and transfer of charges
- Online access to owner ledgers: lookup arrears, payments history, CEA fees, security deposits
- Common area fee calculator: automated calculation based on unit factor or equal shares, with automated recurring monthly billing and posting

Call (905) 669-3900 or toll free at **1-800-231-5162**

Email us at [sales@netintegrity.net](mailto:sales@netintegrity.net)

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- Special assessment calculations: automated periodic and recurring billing and posting
- Automated electronic funds transfers (A/R and A/P), submission and processing, including reserve fund contributions and management fee collection
- Integrated investment module to calculate and post monthly accrual investment earnings by corporation
- G/L, A/R, A/P and financial modules
- Cheque creation and printing: including magnetic codes (MICR)
- Month-end financial statements and replacement reserve reporting
- Automated maintenance functions for planning, reserve schedule, request and work orders, with access to warranty information and service history
- Condominium rentals: calculate and maintain multi-income stream between owners, tenants and property managers, with online access to owner income statements
- Parking and locker management
- Automated insurance renewal reminders
- Contact management: establish total continuity for each owner, including contact data, letters and notices, documents and e-mails
- Community management: violations, incidents, pets, etc.
- Board of Directors management, reporting and tracking
- 800+ standard reports and graphs and integrated report writer
- Secure, web-accessible, centralized, real-time, property, owner and resident database

## Why **Netintegrity**?



**Netintegrity Inc. - Optimizing the business of property management.**

282 North Rivermede Road, Suite 3B  
Concord, ON L4K 3N6

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Netintegrity is a leading developer of integrated property and maintenance management software. Netintegrity's INFO-Tracker™ and INFO-Tracker™ Web Portal incorporate industry sector specific tools for both frontline staff and management and is the solution of choice for many North American organizations - based on functionality, cost, ease-of-use and flexibility. Netintegrity's loyal customer base, across the property management industry, has come to rely on the increased efficiency, productivity and profitability enabled by sector specific INFO-Tracker solutions, which provide users with the ability to personalize their application usage and gain access anywhere, anytime. Netintegrity delivers superior implementation services, training and customer support, and incorporates customer feedback into research and development to ensure its technology reflects the capabilities, business rules and processes customers need to manage their daily business.